

Accessibility Statement for Silver Mortgage

Last Updated: November 21, 2025

Silver Mortgage is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards to make our website, silvermortgage.com, accessible to the widest possible audience, regardless of technology or ability.

Conformance Status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Silver Mortgage is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

We are actively working to increase the accessibility and usability of our website and in doing so adhere to many of the available standards and guidelines.

Measures to Support Accessibility

Silver Mortgage takes the following measures to ensure accessibility of our website:

- **Continuous Improvement:** We have integrated accessibility into our development and content creation processes.
- **Employee Training:** We provide accessibility training for our staff.
- **Clear Standards:** We have clear accessibility targets and responsibilities.
- **User Feedback:** We welcome feedback from our users to identify and address accessibility issues.

Technical Specifications

Accessibility of silvermortgage.com relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and Alternatives

Despite our best efforts to ensure accessibility of silvermortgage.com, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for silvermortgage.com:

- **Third-Party Content:** Content from external websites or services that we do not control may not fully conform to accessibility standards. We cannot ensure the accessibility of this content but will work with third parties to encourage improvement.
- **Older Content:** Some of our older content and documents may not have been updated to the latest accessibility standards. We are working to update this content as needed.

Feedback & Contact Information

We welcome your feedback on the accessibility of silvermortgage.com. Please let us know if you encounter accessibility barriers on our website:

- **Phone:** (888) 928-5720
- **E-mail:** info@silvermortgage.com
- **Contact Form:** [Link to your contact page]

We try to respond to feedback within 2-3 business days.

Formal Approval of this Accessibility Statement

This Accessibility Statement is approved by:

Silver Mortgage

Management

This statement was created on November 21, 2025.